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The
Chairman
The Royal Bank of Scotland Group plc

Computershare Investor Services PLC

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20th November 2008

Our Ref:
AHC

Dear Sir,

As scrutineer appointed for the purpose of the Poll taken at the General Meeting of the Members of the Company held on 20th November 2008, I HEREBY CERTIFY that the result of the Poll is correctly set out as follows:-

	VOTES FOR	%	VOTES AGAINST	%	VOTES ABSTAIN
Resolution 1	9,828,976,268	99.28	71,441,290	0.72	189,201,746
Resolution 2	9,832,475,639	99.36	63,674,128	0.64	193,471,793

Yours faithfully,

Andy Cotter
Head of Industry Relations